

14 March 2024

CBI DATA SUBJECT NOTIFICATION

- 1 Circuit Breaker Industries (Pty) Ltd ("**CBI**"/ "**our**"/"**we**") would like to inform its customers, suppliers and employees ("**data subjects**") that certain CBI data (which includes certain data subject personal information) ("**CBI Data**") in the possession of one of our service providers was recently the subject of a security incident wherein a vehicle transporting CBI Data was hijacked and courier bags containing CBI Data stolen from the vehicle.
- 2 This notice serves as notification for purposes of section 22 of the Protection of Personal Information Act, No. 4 of 2013 ("**POPIA**") to data subjects. CBI has also notified the information regulator as required in terms of POPIA.
- 3 Keeping the personal information of our data subjects secure is of the utmost importance to CBI and we, as well as our operator, have taken steps to address and contain any potential consequences of the security incident.
- 4 Our operator has also assured us of the continued existence of its robust security measures in respect of its vehicles, which security measures will also be further strengthened in light of the security incident.
- 5 The investigation into the hijacking is still ongoing, with the identity of the unauthorised person/s who may have accessed or acquired any CBI Data being unknown to CBI.
- 6 At this stage we are unable to ascertain if any personal information has in fact been accessed or compromised and therefore this notification is provided to enable data subjects to be proactive and vigilant for any suspicious activity. As some of this information poses risk of being used in the commission of fraud-related criminal activities such as phishing attacks, we are notifying all our data subjects of the breach in order to ensure that they are able to take the necessary precautions to avoid any potential adverse consequences from this breach. These should include -
 - 6.1 being on the alert for any possible scams or fraudulent activity;
 - 6.2 mitigating any potential risks by being vigilant in regard to any suspicious links and unusual communications pertaining to invoices, bank account details and/or statements from unfamiliar sources; and
 - 6.3 setting up any available alerts with your financial institution to notify you of activity on your accounts.
- 7 CBI values the privacy of the data subjects whose personal information it processes and deeply regrets that this incident occurred.
- 8 For further information and assistance please contact Ryno Jonker at rjonker@cbi-electric.com.

Circuit Breaker Industries (Pty) Ltd
t/a CBI-electric: low voltage

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